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Attorneys for Plaintiff

**IN THE UNITED STATES DISTRICT COURT  
DISTRICT OF ARIZONA**

STATE FARM FIRE AND CASUALTY  
COMPANY, an Illinois Corporation,

Plaintiff,

vs.

AMAZON.COM, INC., a Delaware  
corporation; WALLYGADGETS, a  
foreign partnership, corporation, or other  
business entity; SHENZHEN BO RUI ZE  
TECHNOLOGY CO. (CHINA) LTD., a  
foreign partnership, corporation, or other  
business entity; LG SHENZHEN  
TECHNOLOGY CO.(CHINA) , LTD., a  
foreign partnership, corporation, or other  
business entity; LG COMPANY  
(KOREA) a foreign partnership,  
corporation, or other business entity; LG  
CHEM COMPANY (KOREA) , a foreign  
partnership, corporation, or other business  
entity; LG CHEM (CHINA) LTD, a  
foreign partnership, corporation, or other  
business entity; ***SUPER ENGINE, a  
corporation, partnership, or other  
business entity***; JOHN DOES and JANE  
DOES I-V, husbands and wives; BLACK  
PARTNERSHIPS I-V; and WHITE  
CORPORATIONS I-V,

Defendants.

**ACTION NO: 2:17-cv-01994-MHB**

(Maricopa County Superior Case No.  
CV2017-008470)

**THIRD AMENDED COMPLAINT**

**(Breach of Warranties/  
Negligence/Subrogation/  
Product Liability/Negligent  
Misrepresentation/ Consumer Fraud/  
Fraud/Aiding and Abetting)**

Plaintiff State Farm, by and through undersigned counsel, for its Complaint against  
Defendants, and each of them, states and alleges as follows:

**GENERAL AND FACTUAL ALLEGATIONS**

1           1.       At all times material hereto, Plaintiff State Farm Fire and Casualty Company  
2 was an Illinois Insurance Corporation doing business as an insurance carrier in the State of  
3 Arizona, and insureds Hussein Zeitoun aka Simon Zeitoun and his family for the home at  
4 3941 N. Sonoran Hills, Mesa, in the County of Maricopa, State of Arizona. Plaintiff State  
5 Farm has incurred claims in the amount of \$433,710.37 (consisting of structure damages of  
6 \$221,164.86, contents/personal property damages of \$142,814.60, loss of use/substitute  
7 housing damages of \$67,570.91, and the insured's deductible of \$2,160.00), plus any  
8 additional amounts paid or damages incurred in the future to be proven at time of trial, in  
9 claim number 03-8S57-450 and policy number 03-CJA4-651, caused by the fault of and the  
10 acts and/or omissions of Defendants, and each of them, arising out of a fire loss occurring on  
11 or about June 23, 2016, at the above home. Plaintiff State Farm is legally, contractually and  
12 by equity entitled to subrogation rights involving these claim payments and loss under  
13 Arizona law.

14           2.       Defendant Amazon.com, Inc., on information and belief, at all times material  
15 herein, was and is a Delaware corporation authorized to do business in the County of  
16 Maricopa and State of Arizona, and was and is responsible for the production, ordering,  
17 importing, assembly, packaging, advertising, marketing, distribution, and sale of a  
18 hoverboard, its batteries and component parts (identified in this complaint), used by  
19 foreseeable family members, insureds, and consumers, in and around the home of Hussein  
20 Zeitoun aka Simon Zeitoun. At all times material hereto, it produced, ordered, imported,  
21 assembled, packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries  
22 and component parts (identified in this complaint) and otherwise did business in Maricopa  
23 County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona,  
24 which form the basis of this lawsuit.

25           3.       Defendant WallyGadgets, on information and belief, at all times material  
26 herein, was and is a foreign partnership, corporation, or other business entity believed to be  
27 based in China or some other foreign country, authorized to do business in the County of  
28 Maricopa and State of Arizona, and was and is responsible for the planning, design,

1 manufacture, assembly, production, ordering, importing, assembly, packaging, advertising,  
2 marketing, distribution, and sale of a hoverboard, its batteries and component parts  
3 (identified in this complaint), used by foreseeable family members, insureds, and consumers,  
4 in and around the home of Hussein Zeitoun aka Simon Zeitoun. At all times material hereto,  
5 it planned, designed, manufactured, produced, ordered, imported, assembled, packaged,  
6 advertised, distributed, marketed, and sold a hoverboard, its batteries and component parts  
7 (identified in this complaint) and otherwise did business in Maricopa County and the State of  
8 Arizona. It has caused events to occur in Maricopa County, Arizona, which form the basis of  
9 this lawsuit.

10         4. Defendant Shenzhen Bo Rui Ze Technology Co.(China), Ltd., on information  
11 and belief, at all times material herein, was and is a foreign partnership, corporation, or other  
12 business entity believed to be based in China or some other foreign country, authorized to do  
13 business in the County of Maricopa and State of Arizona, and was and is responsible for the  
14 planning, design, manufacture, assembly, production, ordering, importing, assembly,  
15 packaging, advertising, marketing, distribution, and sale of a hoverboard, its batteries and  
16 component parts (identified in this complaint), used by foreseeable family members,  
17 insureds, and consumers, in and around the home of Hussein Zeitoun aka Simon Zeitoun. At  
18 all times material hereto, it planned, designed, manufactured, produced, ordered, imported,  
19 assembled, packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries  
20 and component parts (identified in this complaint) and otherwise did business in Maricopa  
21 County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona,  
22 which form the basis of this lawsuit.

23         5. Defendant LG Company, on information and belief, at all times material  
24 herein, was and is a foreign partnership, corporation, or other business entity believed to be  
25 based in Korea or some other foreign country, authorized to do business in the County of  
26 Maricopa and State of Arizona, and was and is responsible for the planning, design,  
27 manufacture, assembly, production, ordering, importing, assembly, packaging, advertising,  
28 marketing, distribution, and sale of a hoverboard, its batteries and component parts

(identified in this complaint), used by foreseeable family members, insureds, and consumers, in and around the home of Hussein Zeitoun aka Simon Zeitoun. At all times material hereto, it planned, designed, manufactured, produced, ordered, imported, assembled, packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries and component parts (identified in this complaint) and otherwise did business in Maricopa County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona, which form the basis of this lawsuit.

6. Defendant LG Schenzhen Technology Co. (China) Ltd., on information and belief, at all times material herein, was and is a foreign partnership, corporation, or other business entity believed to be based in China or some other foreign country, authorized to do business in the County of Maricopa and State of Arizona, and was and is responsible for the planning, design, manufacture, assembly, production, ordering, importing, assembly, packaging, advertising, marketing, distribution, and sale of a hoverboard, its batteries and component parts (identified in this complaint), used by foreseeable family members, insureds, and consumers, in and around the home of Hussein Zeitoun aka Simon Zeitoun. At all times material hereto, it planned, designed, manufactured, produced, ordered, imported, assembled, packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries and component parts (identified in this complaint) and otherwise did business in Maricopa County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona, which form the basis of this lawsuit.

7. Defendant LG Chem. Company (Korea) Ltd., on information and belief, at all times material herein, was and is a foreign partnership, corporation, or other business entity believed to be based in Korea or some other foreign country, authorized to do business in the County of Maricopa and State of Arizona, and was and is responsible for the planning, design, manufacture, assembly, production, ordering, importing, assembly, packaging, advertising, marketing, distribution, and sale of a hoverboard, its batteries and component parts (identified in this complaint), used by foreseeable family members, insureds, and consumers, in and around the home of Hussein Zeitoun aka Simon Zeitoun. At all times

1 material hereto, it planned, designed, manufactured, produced, ordered, imported, assembled,  
 2 packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries and  
 3 component parts (identified in this complaint) and otherwise did business in Maricopa  
 4 County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona,  
 5 which form the basis of this lawsuit.

6       8. Defendant LG Chem.Company (China) Ltd., on information and belief, at all  
 7 times material herein, was and is a foreign partnership, corporation, or other business entity  
 8 believed to be based in China or some other foreign country, authorized to do business in the  
 9 County of Maricopa and State of Arizona, and was and is responsible for the planning,  
 10 design, manufacture, assembly, production, ordering, importing, assembly, packaging,  
 11 advertising, marketing, distribution, and sale of a hoverboard, its batteries and component  
 12 parts (identified in this complaint), used by foreseeable family members, insureds, and  
 13 consumers, in and around the home of Hussein Zeitoun aka Simon Zeitoun. At all times  
 14 material hereto, it planned, designed, manufactured, produced, ordered, imported, assembled,  
 15 packaged, advertised, distributed, marketed, and sold a hoverboard, its batteries and  
 16 component parts (identified in this complaint) and otherwise did business in Maricopa  
 17 County and the State of Arizona. It has caused events to occur in Maricopa County, Arizona,  
 18 which form the basis of this lawsuit.

19       9. *Defendant Super Engine, on information and belief, at all times material*  
 20 *herein, was and is a corporation, partnership, or other business entity authorized to do*  
 21 *business in the County of Maricopa and State of Arizona, and was and is responsible for*  
 22 *the production, ordering, importing, assembly, packaging, advertising, marketing,*  
 23 *distribution, and sale of a hoverboard, its batteries and component parts (identified in this*  
 24 *complaint), used by foreseeable family members, insureds, and consumers, in and around*  
 25 *the home of Hussein Zeitoun aka Simon Zeitoun. At all times material hereto, it*  
 26 *produced, ordered, imported, assembled, packaged, advertised, distributed, marketed, and*  
 27 *sold a hoverboard, its batteries and component parts (identified in this complaint) and*  
 28 *otherwise did business in Maricopa County and the State of Arizona. It has caused events*

1 *to occur in Maricopa County, Arizona, which form the basis of this lawsuit.*

2 10. The true names, capacities, and/or relationships, whether individual, corporate,  
3 partnership, or otherwise, of JOHN DOES I through V and JANE DOES I through V, their  
4 respective wives, inclusive, and each of them, and BLACK PARTNERSHIPS I through V and  
5 WHITE CORPORATIONS I through V, are and were unknown to the plaintiff at the time of  
6 the filing of this Complaint and plaintiff, therefore, sues said defendants, and each of them, by  
7 said fictitious names and will ask leave of Court to amend this Complaint to show the true  
8 names, capacities, and/or relationships when the same have been ascertained and, therefore,  
9 allege that all of said fictitiously-named defendants were either joint tort feorsors and/or jointly  
10 and severally legally responsible in some manner for the events and happenings herein and  
11 proximately caused the injuries and damages to plaintiff as hereinafter set forth.

12 11. The jurisdictional minimum is satisfied and venue in this Court is proper.

13 12. Inspection of the property and the evidence by Plaintiff and their experts, and  
14 further good faith investigation, indicated that, on information and belief, sometime before  
15 or during November 2015, *Super Engine and Amazon.com, Inc.*, produced, ordered,  
16 imported, assembled, packaged, advertised, distributed, marketed, and sold two hoverboards,  
17 and their batteries and component parts (identified in this complaint) to a known consumer  
18 and customer, a friend of the family of Hussein Zeitoun aka Simon Zeitoun, who after  
19 normal and reasonable use, a few months later, sold them to family members, insureds, and  
20 consumers in the Zeitoun household, who thereafter used them for a few hours for their  
21 advertised and intended purpose, in and around the home of Hussein Zeitoun aka Simon  
22 Zeitoun. While the two hoverboards, and their batteries and component parts were being  
23 charged, in a bedroom of the minor children of insured Hussein Zeitoun aka Simon Zeitoun,  
24 on or about June 23, 2016, the hoverboards, and their batteries and component parts,  
25 suddenly and unexpectedly exploded, failed, and/or burst into flames, causing the children to  
26 immediately escape the bedroom and the family to evacuate the home. The explosions,  
27 failure, and bursting into flames caused a fire which severely damaged and destroyed the  
28 home, its contents, real property, personal property, and caused loss of use, caused the need

1 for substitute housing, and caused other damages and losses, in spite of the family timely  
2 calling 911, and in spite of the fire department's best efforts to extinguish the fire and  
3 safeguard the home and property. Plaintiff State Farm Fire and Casualty Company, pursuant  
4 to its duties and obligations arising out of their insurance policy, paid for the investigation  
5 and damages outlined above, and such further damages as will be proven at trial.

6 13. That all of the named defendants, and each of them, committed the acts and  
7 omissions outlined in this complaint, and continued to do so, up to and including the sale and  
8 delivery date in November 2015, when they knew or should have known that the  
9 hoverboards, the batteries and component parts (identified in this complaint) were defective,  
10 unreasonably dangerous, contained substandard and inferior batteries and component parts,  
11 contained counterfeit/fake substandard and inferior batteries and component parts, were a fire  
12 hazard, were an explosive hazard, were not properly designed or built or tested, were not UL  
13 (Underwriters Laboratories) tested or approved, did not comply with standard UL2272. That  
14 all of the named defendants, and each of them, committed the acts and omissions outlined in  
15 this complaint, and continued to do so, up to and including the sale and delivery date in  
16 November 2015, when they knew or should have known that the hoverboards, the batteries  
17 and component parts (identified in this complaint) were exploding, were causing fires, were  
18 causing death, were causing destruction of property, were recalled/banned by makers,  
19 retailer, sellers, distributors and marketers, were banned or declared dangerous or unsafe or  
20 recalled by U.S. federal (including the Consumer Product Safety Commission), state and  
21 local governments and by international governments, were banned or prohibited by airlines,  
22 and were banned or prohibited by schools and colleges (including student housing).

23 14. Inspection of the property and the evidence by Plaintiff and their experts, and  
24 further good faith investigation, indicated that the Defendants WallyGadgets, Shenzhen Bo  
25 Rui Ze Technology Co.(China), Ltd, LG Company, LG Schenzhen Technology Co. (China)  
26 Ltd, LG Chem. Company (Korea) Ltd., and LG Chem.Company (China) Ltd., on information  
27 and belief, planned, designed, manufactured, produced, ordered, imported, assembled,  
28 packaged, advertised, distributed, marketed, and sold the hoverboards, their batteries and



1 component parts (identified in this complaint), and they were defective, explosive,  
2 unreasonably dangerous, had inadequate warnings, contained hidden and unknown dangers  
3 to consumers and users, and were negligently and unlawfully planned, designed, made, built,  
4 produced, ordered, imported, advertised, distributed, assembled, marketed and sold, thereby  
5 causing and resulting in the fire and damages claimed in this action.

6 15. Inspection of the property and the evidence by Plaintiff and their experts, and  
7 further good faith investigation, indicated that the hoverboards, their batteries and component  
8 parts (identified in this complaint), were planned, designed, manufactured, produced,  
9 ordered, imported, assembled, packaged, advertised, distributed, marketed, and sold by all  
10 the defendants as including and containing name brand, reliable, safe, tested, trusted, and  
11 well regarded batteries and components, including but not limited to, Samsung batteries,  
12 however, these representations were false, misleading, deceptive, untrue, reckless and  
13 outrageous. Instead, the defendants sold and delivered batteries and components that were  
14 from a different, substandard, maker, and were undesirable, unreliable, unsafe, untested,  
15 dangerous, defective, and explosive.

16 COUNT I (Strict Liability)

17 16. Plaintiff hereby incorporates by reference all other paragraphs of this  
18 Complaint as if fully set forth here and further allege as follows.

19 17. Defendants were and are engaging in the business of planning, designing,  
20 manufacturing, producing, assembly, testing, inspecting, marketing, distributing, and selling  
21 the hoverboards, their batteries and component parts (identified in this complaint). The  
22 hoverboards, their batteries and component parts (identified in this complaint) were expected  
23 to and did reach consumers in Arizona without substantial change in the condition in which  
24 they were sold.

25 18. The hoverboards, their batteries and component parts (identified in this  
26 complaint) therein were in a defective condition, and unreasonably dangerous to users, when  
27 they left Defendants' possession or control.

28 19. Arizona consumers used the hoverboards, their batteries and component parts



1 (identified in this complaint) therein in a manner and for a purpose which was and is  
2 foreseeable by Defendants.

3 20. Defendants failed and continued to fail to provide consumers, either directly or  
4 indirectly, with adequate or sufficient warnings regarding the known or foreseeable risks and  
5 dangers inherent to the hoverboards, their batteries and component parts (identified in this  
6 complaint).

7 21. As a direct and proximate result of the defective condition of the hover board  
8 and the battery therein, Plaintiff has been damaged.

9 COUNT II (Negligence)

10 22. Plaintiff hereby incorporates by reference all other paragraphs of this  
11 Complaint as if fully set forth here and further alleges as follows.

12 23. Defendants failed to exercise reasonable care with respect to the planning,  
13 design, development, manufacture, assembly, production, testing, inspection, marketing and  
14 sale of the hoverboards, their batteries and component parts (identified in this complaint).

15 24. As a direct and proximate result of Defendants' negligence, Plaintiff has been  
16 damaged.

17 COUNT III (Breach of Express Warranties)

18 25. Plaintiff hereby incorporates by reference all other paragraphs of this  
19 Complaint as if fully set forth here and further alleges as follows.

20 26. Defendants (*other than Amazon.com, Inc.*) have breached express warranties  
21 to consumers in that the hoverboards, their batteries and component parts (identified in this  
22 complaint) did and do not perform as expressly represented by Defendants (*other than*  
23 *Amazon.com, Inc.*).

24 27. As a result of the *aforementioned* Defendants' breach of express warranties,  
25 Plaintiff has been damaged.

26 COUNT IV (Breach of Implied Warranties)

27 28. Plaintiff hereby incorporates by reference all other paragraphs of this  
28 Complaint as if fully set forth here and further alleges as follows.

29. To the extent that the hoverboards, their batteries and component parts (identified in this complaint) was a source of the fire and dangerous and defective, Defendants (*other than Amazon.com, Inc.*) have breached the implied warranty of merchantability in that the hover board and the battery therein are defective and not fit for the ordinary purposes for which they are sold, distributed and advertised.

30. To the extent that the hoverboards, their batteries and component parts (identified in this complaint) were a source of the fire and dangerous and defective,, Defendants (*other than Amazon.com, Inc.*) have breached the implied warranty of fitness for a particular purpose in that the hoverboards, their batteries and component parts (identified in this complaint) are defective and not fit for the purposes for which they are sold, distributed and advertised. Defendants (*other than Amazon.com, Inc.*) were aware of the particular purposes for which the hoverboards, their batteries and component parts (identified in this complaint) were intended and Arizona consumers relied and continue to rely upon Defendants' (*other than Amazon.com, Inc.*) skill and judgment in deciding to purchase the hover board and the battery therein.

31. To the extent that the hoverboards, their batteries and component parts (identified in this complaint) were a source of the fire, and dangerous and defective, as a result of *the aforementioned* Defendants' breach of implied warranties, Plaintiff has been damaged.

#### COUNT V (Negligent Misrepresentation)

32. Plaintiff hereby incorporates by reference all other paragraphs of this Complaint as if fully set forth here and further alleges as follows.

33. Defendants, and each of them, involving the product the hoverboards, their batteries and component parts (identified in this complaint) planned, designed, made, assembled, distributed, marketed and sold to the consumers and owners and users of the product:

- a) Provided Plaintiffs and their insureds and users and purchasers and consumers false or incorrect information, or omitted or failed to disclose material information;

- b) Intended that Plaintiffs and their insureds and users and purchasers and consumers rely upon information provided and defendants provided it for that purpose;
- c) Failed to exercise reasonable care or competence in obtaining or communicating the information;
- d) Plaintiffs and their insureds and users and purchasers and consumers relied upon the information;
- e) Plaintiffs and their insureds and users and purchasers and consumers reliance was justified;
- f) As a result of the negligent misrepresentations Plaintiffs and their insureds and users and purchasers and consumers were damaged and injured.

COUNT VI (Consumer Fraud)

34. Plaintiff hereby incorporates by reference all other paragraphs of this Complaint as if fully set forth here and further alleges as follows.

35. Defendants, and each of them, involving the product hoverboards, their batteries and component parts (identified in this complaint) planned, designed, made, assembled, distributed, marketed and sold to the consumers and owners and users of the product:

- a) Used deception, used a deceptive act or practice, used fraud, used false pretense, made a false promise, made a misrepresentation, or concealed, suppressed or omitted a material fact in connection with the sale or advertisement of merchandise;
- b) Intended that others rely upon the Defendants' unlawful practices of deception, deceptive acts or practices, fraud, false pretenses, false promises, misrepresentations, concealment, suppression, and/or omission of materials facts;
- c) The Plaintiffs and their insureds and users and purchasers and consumers of the products hoverboards, their batteries and component parts (identified in this complaint) suffered damages as a result of relying on the defendant's unlawful practice;

- d) That a violation of the Arizona Consumer Fraud Statute, ARS 44-1521 et seq. and related statutory and common law provisions, caused damages and injuries to the Plaintiffs and its insureds and consumers and users of the product of the type and in the amounts to be proven at trial.
- e) That the purpose of the Act is to provide a remedy for injured consumers who need such protection to counteract the disproportionate bargaining power which is typically present in consumer transactions.

COUNT VII (Aiding and Abetting)

36. Plaintiff hereby incorporates by reference all other paragraphs of this Complaint as if fully set forth herein and further alleges as follows:

37. ***Super Engine and the*** Amazon Defendants, identified above, and each of them, involving the product hoverboards, their batteries and component parts (identified in this complaint) and the fire, as to the other defendants' torts committed that caused injury to the Plaintiff:

- a) Knew or should have known that the other defendants and tortfeasors' conduct constituted a breach of duty;
- b) Substantially assisted or encouraged the other defendants and tortfeasors in the achievement of their breaches of duty;
- c) As a result of the aiding and abetting by ***Super Engine and the*** Amazon defendants, Plaintiffs suffered the damages outlined in this suit.

WHEREFORE, Plaintiff prays for the following:

- 1. Compensatory damages in an amount to be determined at trial;
- 2. Special damages in an amount to be determined at trial;
- 3. Pre-judgment interest on all special, known, and liquidated damage claims;
- 4. Attorney's Fees and Costs pursuant to ARS 12-341, 12.341.01, and 44-1521 and other applicable law and statute;
- 5. All other relief the Court deems just and proper.

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1 DATED this 19<sup>th</sup> day of September, 2017.

2 **THE MOULTON LAW FIRM, P.C.**

3  
4 By: /s/ Timothy L. Moulton

5 Timothy L. Moulton  
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7 Scottsdale, Arizona 85251  
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